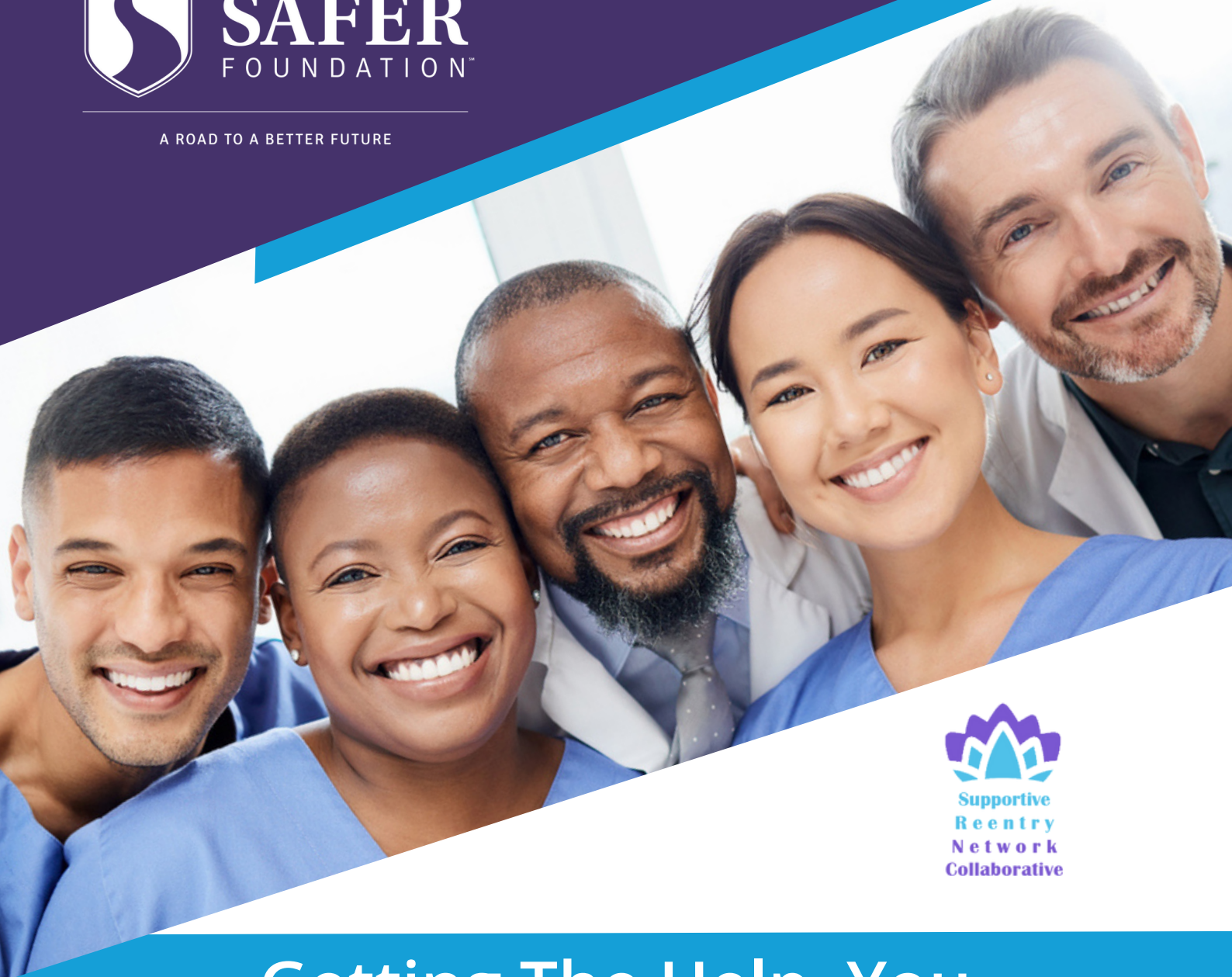




SAFER
FOUNDATION™

A ROAD TO A BETTER FUTURE



Getting The Help, You Deserve: A Guide

LEGAL COUNCIL
FOR HEALTH JUSTICE



COOK COUNTY
HEALTH

HEARTLAND ALLIANCE
HEALTH



Smart Policy Works LLC
We know people, problems and solutions



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Supportive Reentry Network Collaborative (SRNC)

A whole-person approach to reentry services. The Supportive Reentry Network Collaborative is a community-led network utilizing cross systems navigation addressing health-related social needs supporting participants in their reintegration back home.

Eligibility

Any individual released from the Illinois Department of Corrections or Cook County Jail returning to Cook County after March 2020.

Direct services include but are not limited to:

- Assistance in applying for public benefits
- Assistance in ID restoration
- Health & Behavioral Health services
 - facilitated access to appointments, prescription drugs, access to Medication Assisted Treatment or Treatment
- Assistance in pathways to housing
- Assistance with Court mandates and Parole Requirements
- Help with applications and/challenges with SSI/SSDI
- Assistance with employment, training and job placement
- Access to financial literacy

Supportive Reentry Network Model



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Welcome

Welcome to the Supportive Reentry Network Healthcare Transformation Collaborative! We are excited that you chose us to help you with your reentry journey. This participant benefits guide is like a map to show you the good things and help we can give you within our Supportive Reentry Network Collaborative (we call it the "SRNC"). We want to give you information to help you in your journey and enable you to make great choices about your healthcare.

We are a group of people who want to support you. Our partners are here to assist you with the things you need to be part of the community again. This guide talks about what the SRNC can do for you, like what things are accessible and how to get them.

Please read this guide because it tells you about what you can get and what you should do as someone in the SRNC. This will help you get the most from what the SRNC can offer you. We know that coming back into the community can be confusing and a lot to take in. That's why we have a special group of people called Reentry Navigators. They know a lot and they have gone through similar challenges in their lives. They can help answer your questions or help if you're worried about anything. Whether you need help finding a doctor, getting an ID, or finding a place to stay, just call or email them.

We care a lot about you and your health. As someone in the SRNC, the Reentry Navigators can help you pick an Illinois health insurance plan. They help you make a plan for services to help you get even better and they can also help you do things to keep you healthy, like getting checked for health-related problems before they get worse. We're always trying to be better, and we really want to know what you think. Your thoughts are important to us. If you have ideas, problems, or things you want to say, tell us. We're in this together to make things better.

So, welcome again to the Supportive Reentry Network Collaborative. We're happy to have you with us. We want to help you with your health. Let's work together for a better and healthier future!

Sincerely,

**The Supportive Reentry Network
Collaborative**

Your Rights and Responsibilities

The SRNC Program helps make sure people, especially those who don't have a lot of resources or support, can get good health related care where they live. Some places in Illinois don't have enough doctors, clinics, transportation etc. and people there might not be as healthy because of things like where they live or how much money they have. This program helps the SRNC and our partners do a better job of taking care of our participants. We want to make sure everyone gets the care they need, like check-ups and help when they're sick, no matter where they live or how much money they have. The big idea is to make healthcare better for everyone, especially in places where it's needed the most!

- A.** Privacy and Confidentiality
- B.** Program and Participation

Privacy and Confidentiality

What We Collect

We want to talk to you about something very important – keeping your information safe. We will take care of your information and not share it with others unless we have to, and you say it's okay.

Keeping Your Information Safe

Your words are safe with us. We won't tell anyone else unless it's for something very important, like if someone is hurt and needs help.

Sharing for Good Reasons

Sometimes, we might need to share a little bit of your information with others who can help you, such as our partners, so you can receive service. But don't worry, we won't share more than we must.

Your Rights

You have the right to say what we can do with your information. If you don't want us to share something, just tell us.

Questions

If you have any questions about this, just ask your [reentry navigator](#). We're here to help.

Program Participation and Agreement

Your participation in the SRNC Program is a vital step towards moving forward. These agreements highlight how we'll work together, focusing on strengths and mutual commitment.

Our Promise to You:

1. We're here to provide comprehensive support including healthcare guidance, job assistance, and housing aid etc.
2. A personal Navigator will guide you, helping with appointments and important paperwork.
3. We will always treat you with respect and listen to your needs and concerns with empathy.

Your Role in the SRNC:

- **Active Engagement:** Engage actively in the program, attend your appointments, and make the most of the resources we provide.
- **Open Communication:** Communicate honestly about your needs and challenges and let us know how we can best support you.
- **Commitment to Appointments:** Attend arranged medical appointments, or training sessions, as these are crucial steps towards your goals.
- **Following Guidelines:** Respect the program's guidelines and those of our service partners.
- **Keeping Connected:** Stay in touch with your Navigator, especially if there are changes in your circumstances.

Your Role in the SRNC:

- If appointments are missed, we'll explore together what happened and how we can overcome barriers for next time.
- Repeated challenges in meeting commitments will lead to an offer of additional support to realign with your goals.
- Consistently not engaging with the program may limit the effectiveness of our support. We'll discuss referral options and strategies to better align with your strengths and needs.

Remember, your journey towards success is a partnership. Your active role is key, and we're here to support and guide you. Together, we build success, and it is a joint effort. We are committed to your journey and will work tirelessly to support you, but your involvement is crucial for success. Thank you for committing to this journey with SRNC. Together, let's unlock your potential and move towards a thriving future.



Your Participant Card

We're giving you a benefits card that is just for you, and it doesn't cost any money.

What the Card Does:

With this card, you can get help with things like going to the doctor or finding a place to stay. It's all to help you stay healthy and safe.

No Cost to You:

You don't have to pay anything to use this card. Everything on it is free for you. We're here to help you, and we won't ask for your money.

Using the Card:

Show this card when you need help so that they will know your part of the SRNC and will help you.

Taking Care of Your Card

Keep this card safe. It's important, so you can keep your information in one place.

Gary Doe

Reentry Navigator:

First name Last name / (123) 456-7890

Health Plan:

Organization Name: / (123) 456-7890 / Medicaid RIN



In the case of a health or behavioral health crisis, please call 911 or go to the closest hospital emergency room. Please follow up with your Reentry Navigator or the Safer Foundation's Supportive Reentry Network hotline Number: (773) 265-0423 for help after you leave the hospital.

Provider network includes: Safer Foundation, Cook County Health, Get to Work IL, Healthcare Alternative Systems, Heartland Alliance Health, K.A.M. Alliance, Legal Council for Health Justice, Smart Policy Works and Transforming Reentry Services/MMIPM



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Our Reentry NAVIGATORS

Navigators are guides who will help you. They're really important in the SRNC Collaborative. Here's what they can do for you:

- Meeting and Understanding: They first meet with you and learn about your needs.
- Filling Out Forms: They assist you in filling out forms for things like health insurance.
- Finding Other Helpers: They work within our broad network of partners to offer you more help when you need it.
- Organizing Appointments: They assist you in setting up times to meet doctors or go to other appointments.
- Travel Help: They may be able to give you bus cards or arrange rides so you can get to where you need to go.
- Health Insurance Check: They make sure you have health insurance and help you get it if you don't. They can also help you to regain your insurance if you lost it.

- Appointment Reminders: They keep track of all your appointments and remind you to go to them; however, it your responsibility to keep them.
- Parole or Probation Support: They work with your parole officers to ensure that you can go to your appointments without any problems.
- Medication Management: If you need medicine, they help make sure it's continued.
- Job and Education Balance: They also help plan around your job training, education, and work schedules.
- Reengagement: If you miss an appointment, they help get you back on track



Your Benefits (Explanations)

The Supportive Reentry Network Collaborative is your plan with both health and community benefits to help with your reentry journey.

- Are you looking for a job?
- Do you need help with getting a state ID?
- Do you need your Social Security disability benefits reinstated?
- Challenges with court orders or parole mandates?
- Need help with healthcare or behavioral health services?

The SRNC is a whole-health approach to serving returning residents from detention Cook County Jail and the Illinois Department of Corrections, facilitating access to public benefits assistance, primary care, psychiatric care, substance use treatment including Medication Assisted Treatment, mental health counseling, financial literacy and counseling, housing, food & nutrition, transportation, and employment.

Year 1 Outcomes

- ✓ 122 participants enrolled.
- ✓ 60% linked and received public benefit services (Medicaid, Snap, etc.)
- ✓ 84% linked and received services for Identification Restoration
- ✓ 57% linked and received services for mental health related needs.
- ✓ 30% linked and received services for substance-related needs.
- ✓ 50% linked to employment services.
- ✓ 37% secured an employment placement.





Eligibility:

SRNC-HTC serves individuals released from IDOC or from jail detention after March 2020 and returning to Chicago or Cook County.

Accessing Services

Step 1: Contact the SRNC hotline **(773) 265-0423** to learn more OR Participate in an Orientation 90 Days prior to release from IDOC

Step 2: Meet with one of our expert Reentry Navigators to develop a customized reentry services plan.

Step 3: The SRNC Reentry Navigators can help you connect with health and behavioral health care, including dental care.



Our Partners

SRNC-HTC Healthcare partners include:

- **Heartland Alliance Health** with clinics in Uptown, Englewood, and Austin.
- **Cook County Health** with clinics at Austin, Englewood, Logan Square Prieto, 2424 S. Pulaski, Woodlawn, Arlington Heights, Blue Island, Ford Heights, Little Village, Washington Park, and North Riverside.

SRNC-HTC Behavioral health partners include:

- **Healthcare Alternative Systems** with clinics in Logan Square, Belmont-Cragin, Humboldt Park, Brighton Park/Back of the Yards, West Loop, Wicker Park, Melrose Park(Suburban Cook West), Broadview (Suburban Cook South), and Roseland.
- **KAM Alliance** located in Beverly, Illinois (South Suburban Cook)
- **Safer Foundation** Counseling & Wellness Center

SRNC-HTC Behavioral health partners include:

- **Get to Work** (transportation services)
- **Legal Council for Health Justice** (assistance with Social Security Disability programs)
- **Safer Foundation** (assistance with court orders, employment, financial literacy & counseling, housing assistance)
- **Transforming Reentry Services/MWIP** (assistance with basic documents like birth certificates, state ID)

SRNC Participant SUCCESS STORIES

Mr. M | Case 1

Mr. M's story is a great example of how someone can turn their life around with the right help and a lot of hard work. He joined the Supportive Reentry Network Collaborative (SRNC) in February 2022 because he wanted to make big changes in his life. He needed a job, a place to live, and to finish some important tasks. Mr. M. was really dedicated and always kept in touch with his Reentry Navigator at SRNC to make sure he was on the right track.

He also took part in a class called Life Skills, offered by a program named Working 4 Peace (W4P). This helped him learn important things about life and work. Then, Mr. M. got a transitional job working with Safer's Reconstruction Technology Partners (RTP) program, where he learned a lot on the job. He worked hard and made sure everything he did was done really well, which made him feel proud.

After learning and working hard in RTP, Mr. M. got help to find a really good job at a fancy hotel where he makes good money. This wasn't just any job; it was the start of a career that could support him for a long time.

Mr. M's story shows us that with hard work and the right support, anyone can achieve their goals and make their life better. His journey with SRNC and our other programs at Safer Foundation is a powerful example for anyone looking to improve their life. If you're thinking about joining SRNC, let Mr. M's story inspire you to take the first step towards changing your life for the better.

Case 2

SRNC participants can quickly and effectively get the support they need. This participant was involved with the SRNC and was also receiving assistance from Meridian Health. They showed a strong interest in a special program called the Managed Care Organization (MCO) Care Coordination pilot program offered through SRNC. In just two days, this participant was connected with a care coordinator from Meridian Health to start focusing on their health needs.

From the beginning, during the orientation, health risk assessment, and while creating a personalized care plan, the SRNC participant expressed a desire to pursue mental health counseling and medication management with a psychiatric professional. The care coordinator acted swiftly to link the SRNC participant with a psychiatric provider located close to their home. Currently, the participant is in the process of scheduling their appointment.

This story highlights the rapid progress possible when an SRNC participant receives targeted support, demonstrating the effective collaboration between SRNC and Meridian to ensure individuals receive the comprehensive care they need.

Frequently Asked Questions

Q. What is SRNC and what do they do?

a. SRNC is a special group that helps people who just left jail or prison to have a better life. They help with health, finding jobs, and making sure you have what you need like food and a place to live.

Q. Who can get help from SRNC?

a. People who are just coming out of jail in Cook County can get help from SRNC.

Q. How can SRNC help me with health care?

a. SRNC can help you get health insurance, set up doctor appointments, and make sure you get the right medicines.

Q. I don't have a job. Can SRNC help me find one?

a. Yes, they can help you get ready for a job, find a job, and even help you with clothes and tools you might need for work.

Q. What if I need a place to live?

a. SRNC can help you find a place to stay. They can even help pay your rent for a little while.

Q. Can SRNC help me get to my job or doctor appointments?

a. Yes, they can give you bus cards or arrange rides to help you get where you need to go.

Q. What is a Navigator?

a. A Navigator is like a guide who helps you with lots of things like filling out forms, setting up appointments, and making sure you get to them.

FAQ's

Frequently Asked Questions

Q. Can SRNC help me with school or training?

a. Yes, they can help you find training programs or classes to learn new skills for a better job.

Q. I need help with money stuff. Does SRNC offer any help?

a. Yes, they have financial counseling where you can learn about managing money, saving, and even how to buy a home.

Q. What if I have questions or need help quickly?

a. Answer: Your SRNC navigator can respond to your inquiry within 2 business days; however, if you have an important need and it is not an emergency, you can call **(773) 265-0423** to ask.

The SRNC is all about helping you get back on your feet with things like health care, jobs, and a place to live, so you can have a good and healthy life.





Thank You